

Amendments to the Specification:

Please replace the paragraph beginning at page 1, line 6 with the following amended paragraph:

The present application is a continuation of Application Serial No. 09/416,299, filed on October 12, 1999, and entitled AUTOMATED RIGHT-PARTY CONTACT TELEPHONE SYSTEM, which is a continuation-in-part of Application Serial No. 09/216,274, filed December 18, 1998, and entitled AUTOMATED RIGHT-PARTY CONTACT TELEPHONE SYSTEM (now issued as U.S. Patent No. 6,285,752) which is a continuation-in-part of United States Patent Application Serial No. 09/170,501, filed on October 13, 1998, and entitled AUTOMATED RIGHT-PARTY CONTACT TELEPHONE SYSTEM (now abandoned), which is a continuation-in-part of United States Patent Application Serial No. 09/069,428, filed on April 29, 1998, and entitled AUTOMATED RIGHT-PARTY CONTACT TELEPHONE SYSTEM (now abandoned), which is a continuation-in-part of United States Patent Application Serial No. 08/994,110, filed on December 19, 1997, and entitled AUTOMATED RIGHT-PARTY CONTACT TELEPHONE SYSTEM (now abandoned), the disclosures of which are hereby incorporated by reference.